

Privacy Policy for Custom Tents, DBA under Promotional Design Concepts INC

1. Introduction

Promotional Design Concepts INC, doing business as Custom Tents ('we', 'our', 'us'), is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, www.customtents.com (the 'Site'). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the Site.

2. Information We Collect

We may collect information about you in a variety of ways. The information we may collect on the Site includes:

- **Personal Data:** Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the Site, fill out a form, or when you choose to participate in various activities related to the Site, such as online chat and message boards.
- **Derivative Data:** Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.
- **Financial Data:** Financial information, such as data related to your payment method (e.g., valid credit card number, card brand, expiration date) that we may collect when you purchase, order, return, exchange, or request information about our services from the Site. We store only very limited, if any, financial information that we collect.
- **Data from Social Networks:** User information from social networking sites, such as Facebook, Google+, Instagram, including your name, your social network username, location, gender, birth date, email address, profile picture, and public data for contacts, if you connect your account to such social networks.
- **Tracking Technologies:** We may use cookies, web beacons, tracking pixels, and other tracking technologies on the Site to help customize the Site and improve your experience. When you access the Site, your personal information is not collected through the use of tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies, but be aware that such action could affect the availability and functionality of the Site.

3. Use of Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the Site to:

- Create and manage your account.
- Process your transactions.

- Send you marketing and promotional communications.
- Improve our website and services.
- Understand and analyze how you use our Site.
- Respond to your comments, questions, and provide customer service.
- Prevent fraudulent transactions, monitor against theft, and protect against criminal activity.
- Comply with legal obligations.

4. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

- **By Law or to Protect Rights:** If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.
- **Business Transfers:** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Third-Party Service Providers:** We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.
- **Advertising and Analytics:** We may use third-party vendors, including Google, who use cookies to serve ads based on your past visits to our Site. These vendors may use cookies and web beacons to collect information about your activities on the Site and other websites to provide you with targeted advertising based on your interests. Users may opt out of personalized advertising by visiting Google Ads Settings or by visiting www.aboutads.info.

5. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

6. Policy for Children

We do not knowingly solicit information from or market to children under the age of 13. If we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by updating the 'Last Updated' date of this Privacy Policy. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

8. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

Promotional Design Concepts INC

Custom Tents, DBA

Email: info@customtents.com

Phone: (626) 579-1606

Address: 9872 Rush St.

South El Monte, CA 91733